

Access Statement For the lea Hurst guest house

Introduction

We aim to cater for the needs of all our guest in our family run 8 bedroom non smoking guest house. The following statement is a summary of our provisions.

created 12/05/2008

Pre-Arrival

- The train station is 5 minutes away by car and the bus station is approximately a seven minute walk. There is a local taxi service should you require it.

Arrival & Car Parking Facilities

- There are no designated car parking bays but there is free 24 hour parking on one side of the road and permit parking on the other side, we can provide you with a parking permit if it is not in use.

Main Entrance & Reception

- We do not have wheelchair access. There is one 6 inch step from the pavement to a paved area and two 7 inch steps to the front door, there is a grab rail for assistance on the right hand side of the door frame. We always assist our guests with their luggage.

Public Areas - General (Internal)

- Situated on the ground floor we have our guest lounge and dining room, there are no steps or ramps. the flooring is carpeted throughout and all areas are well lit. we do not cater for pets.

Public Areas – WC

- public areas have a good colour contrast and are well lit. the stairs have 15 steps to the first floor and 13 steps to the second floor.

Restaurant / Dining Room, Bar & Lounges, Take Away & Cafe

- breakfast is served in the dining room where there are no steps or ramps, the furniture is flexible and can be moved easily, the chairs are without arms. the decor is bright and the area is well lit.

Laundry

- Not Available

Shop

- Not Available

Leisure Facilities

- Not Available

Outdoor Facilities

- Not Available

Conference & Meeting Rooms, Banqueting, Clubs, Entertainment

- Not Available

Bedrooms

- The stairs have 15 steps to the first floor where we have 2 single rooms, 1 twin room en-suite and 1 family room en-suite. 13 steps to the second floor we have 1 single room en-suite and 3 double en-suite rooms. We provide a colour tv, tea and coffee making facilities and clean towels. All rooms have a 75 decibel sounder in case of a fire alarm, please notify us when you arrive if you have a hearing impairment and we will assist you to evacuate safely if the need arises

Bathroom, Shower-room & WC [Ensuite or Shared]

- the bathroom on the first floor landing is private and shared by guests using the single rooms. the floor is covered with lino and non slip mats. it consists of a bath, hand basin and WC. there are no support rails or bath seat.

Additional Information

- an iron and a hair dryer can be made available if you require one.

Contact Information

- Address: 117 Wellesley road, Great Yarmouth
- Telephone: 01493843063
- Email: info@theleahurst.co.uk
- Website: www.theleahurst.co.uk
- Hours of operation: open all year
- Local public transport numbers: train -08456007245
- Local accessible taxi numbers: 01493855855
- Bus – 0871 200 22 33

Future Plans

- we have no future plans to redesign but will update as and when.
- this statement updated on 10th April 2010

We welcome your feedback to help us continuously improve if you have any comments please phone 01493843063 or email

info@theleahurst.co.uk

Created on: 21/05/2008